

RETURN FORM

Order number	

Customer name

Quantity	SKU / Article Name	Return Reason

- 1. Fill out this form with your **order number** & **name**, the details of your items, and the reason of return.
- 2. Include this Return Form and your items with all product labels intact in your parcel.
- 3. Close the and stick the return label on the package.
- 4. Submit your parcel to your nearest parcel shop.5. All done!

Please choose a reason for returning each item, using the codes below:

- 1. Looks different 5. Wrong size
- 2. Don't like it 6. Not as described
- 3. Wrong colour 7. Not what I expected
- 4. Arrived to late

Twistshake offers you to return any unused item within 14 days after delivery at your own expense, as long as neither the item nor its original packaging is damaged. If you purchased a bundle, you have to return the entire bundle. The customer agrees to pay all eventual customs charges involved with the return and to pay the return fee for the specific country.

The item has to be in new condition and un-used. The right of withdrawal is valid for unbroken packaging for hygiene reasons.